

We are always interested in helping you and fixing errors. In order to do so, we request that you complete this error report, so that we can evaluate your test protocol and obtain meaningful results.

Please ensure that your statements are reproducible, and please describe the error in detail.

Customer details and operating environment

Date of purchase		Customer number		
Name				
Street				
Postcode	Town/city	Country		

Technical data of training device

Location	Temperature			
Indoor Outdoor	_____ °C			
MotionSkin / Vest - Serial number	MotionSkin / Vest - Size			
	Size I	Size II	Size III	Size IV
PowerBox - Serial number	PowerBox - Firmware version			
iPad - Serial number	App - Version			

Status report of training device

Charging status of training device	
PowerBox fully charged	iPad fully charged
PowerBox is charging	iPad fully charged
Status of training device	
PowerBox is flashing green	iPad Bluetooth connection (Symbol) available
Connection status of PowerBox and MotionSkin / Vest	
PowerBox contact pads are properly connected	PowerBox contact pads are properly engaged

Details of training situation

In which training programme and in which setting does the error occur?

At what percentage and on which channels was a training impulse being generated when the error occurred?

Stomach	Upper back
Contact available _____ %	Contact available _____ %
Chest	Lower back
Level of contact _____ %	Level of contact _____ %
Arms	Buttocks
Level of contact _____ %	Level of contact _____ %
Neck	Legs
Level of contact _____ %	Level of contact _____ %

In which part of the system was the error detected, and what were the consequences?

Error in					
MotionSkin / Vest	Impact	Somewhat annoying	Uncomfortable	Painful	Failure
PowerBox	Impact	Operational fault	Restricted function		Failure
iPad	Impact	Operational fault	Restricted function		Failure

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Error description

Please describe the error (What happened when, with what intensity, and what were the consequences?)

Frequency of the occurrence (one-off, repeated, random):

What happens? (type of movements, position, particular strains):

General environment (abnormalities - where did the error occur?):

Assumptions on the cause of the error:

Notes and suggestions

What do you particularly like, and what feels (un)comfortable?

All information provided is used solely to analyse the reported error.
Personal details will never be shared with third parties.

Thank you for sending your error report to:
service@easymotionskin.com